

	Type	Hits	Search Text	DBs
1	BRS	22	(remote or remotely) near (agent or operator) same call near center	USPAT
2	BRS	4	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center	USPAT
3	BRS	1	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center and (call or calls) near incoming with (remote or remotely) near (agent or operator) with data and data with call near center and modem and PSTN and internet near service near provider and internet and CTI and (dial or dialing or dialed or call or calling or called) and database and TAPI and VDU and incoming and outgoing and home near agent and screen and video near display	USPAT
4	BRS	2	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center and (call or calls) near incoming with (remote or remotely) near (agent or operator)	USPAT
5	BRS	1	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center and (call or calls) near incoming with (remote or remotely) near (agent or operator) and modem and VDU	USPAT
6	BRS	4	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center and (call or calls) and incoming	USPAT

	Type	Hits	Search Text	DBs
7	BRS	3	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center and (call or calls) and incoming and PSTN and internet	USPAT
8	BRS	1	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center and (call or calls) and incoming and PSTN and internet and screen	USPAT
9	BRS	4	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center and (call or calls) and incoming and PSTN	USPAT
10	BRS	2	(remote or remotely) near (agent or operator) same call near center and (PBX or PABX or switch) with CTI with call near center and (call or calls) and incoming and PSTN and internet and display and data and database and displayed and (dial or dialing or dialed or call or calling or called) and server and provider and (forward or forwarding or forwards) and data with displayed and (call or calls) with CTI and data with (prior or before or first) and link and processor and VDU and (service or services)	USPAT